



QUALITY POLICY OF INDUSTRIAS GES

INDUSTRIAS GES, S.A. manufactures and sells industrial products by transforming raw materials, mostly metal, by cutting, cold forming and welding.

Our organizational management policy, is based on the global analysis of internal and external issues that may affect the objectives set in our Quality management system. In order to do this, technological advances, the legal environment, market and



cultural situation are periodically analysed ... with the **goal** of manufacturing and putting on the market products that satisfy the expectations of our customers, obtaining benefits that allow the existence in the market.

For this purpose, the Management is considering a Quality Policy with the following objective:

UNDERSTAND, RESPOND AND SATISFY THE NEEDS AND EXPECTATIONS OF OUR CLIENTS.

This policy will be the framework for establishing a management strategy that, effectively communicated to all levels of the organization, will allow us to respond to the needs and demands of an increasingly competitive market, without neglecting the needs of Industrias GES, S.A, workers. Our firm proposal is reflected in the following statement of principles:

- a) Understand the entire context of the organization, in order to define an appropriate strategic direction.
- b) Provide, establish and maintain a system in the organization, in accordance with IATF 16949, and define quality objectives appropriate to our processes.
- c) Communicate to the Management of Industrias GES S.A., the data obtained from the objectives and their performance.
- d) Commit ourselves firmly in the achievement of the objectives set, with an adequate follow-up of the inputs and outputs of the defined processes, and with the organizational focused on the fulfilment of the objectives and needs of our Clients.
- e) Define the adequate systems for a continuous improvement of the organization in terms of Quality.
- f) Disseminate the quality policy, which must be known and understood equally by all the people who work on behalf of the company, being made available to the general public.
- g) Communicate, sensitize and adequately train all the staff of the organization, about our policy, objectives, programs and goals, motivating the obtaining of a job well done, in benefits for the company and consequently for our Clients.
- h) The management of INDUSTRAS GES will regularly review compliance with the quality policy and its objectives, as well as the effectiveness of the management system established to achieve them.